

CallSwitch One App

# Quick **Install** Guide

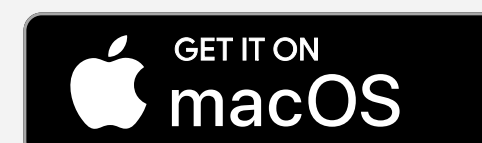
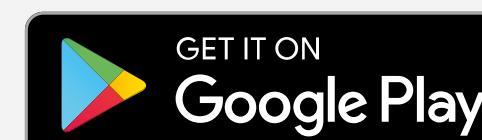
## For Invited Users



### CallSwitchOne™

#### About the CallSwitch **One** App

CallSwitch One applications allow users to use smartphones and desktops as extensions of their work phone. They offer a flexible alternative to using a physical desk phone, enabling users to handle calls from any location, whether on the go, in an office or working remotely. App users can make and receive calls, send and receive instant messages, share files, view call history, and manage their CallSwitch One settings.

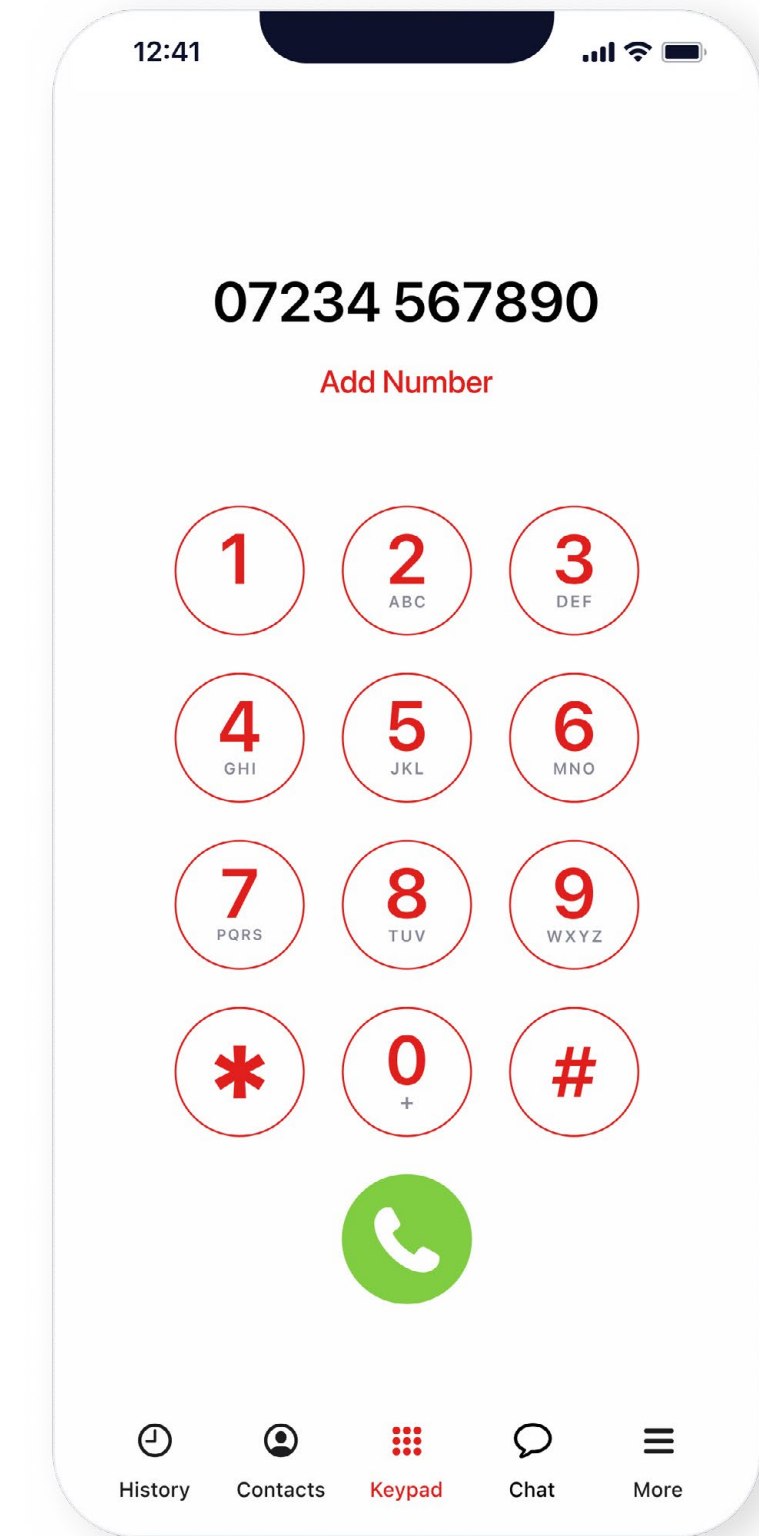
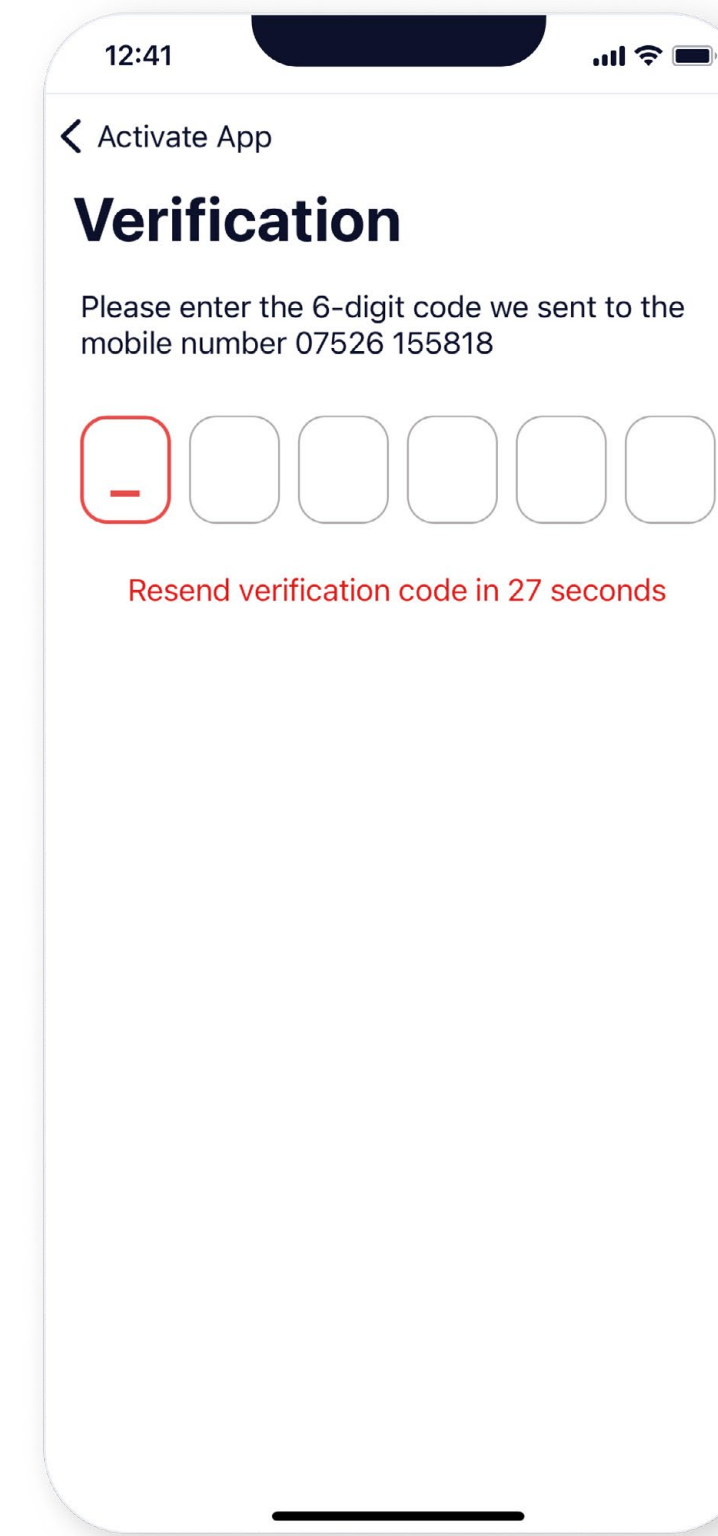
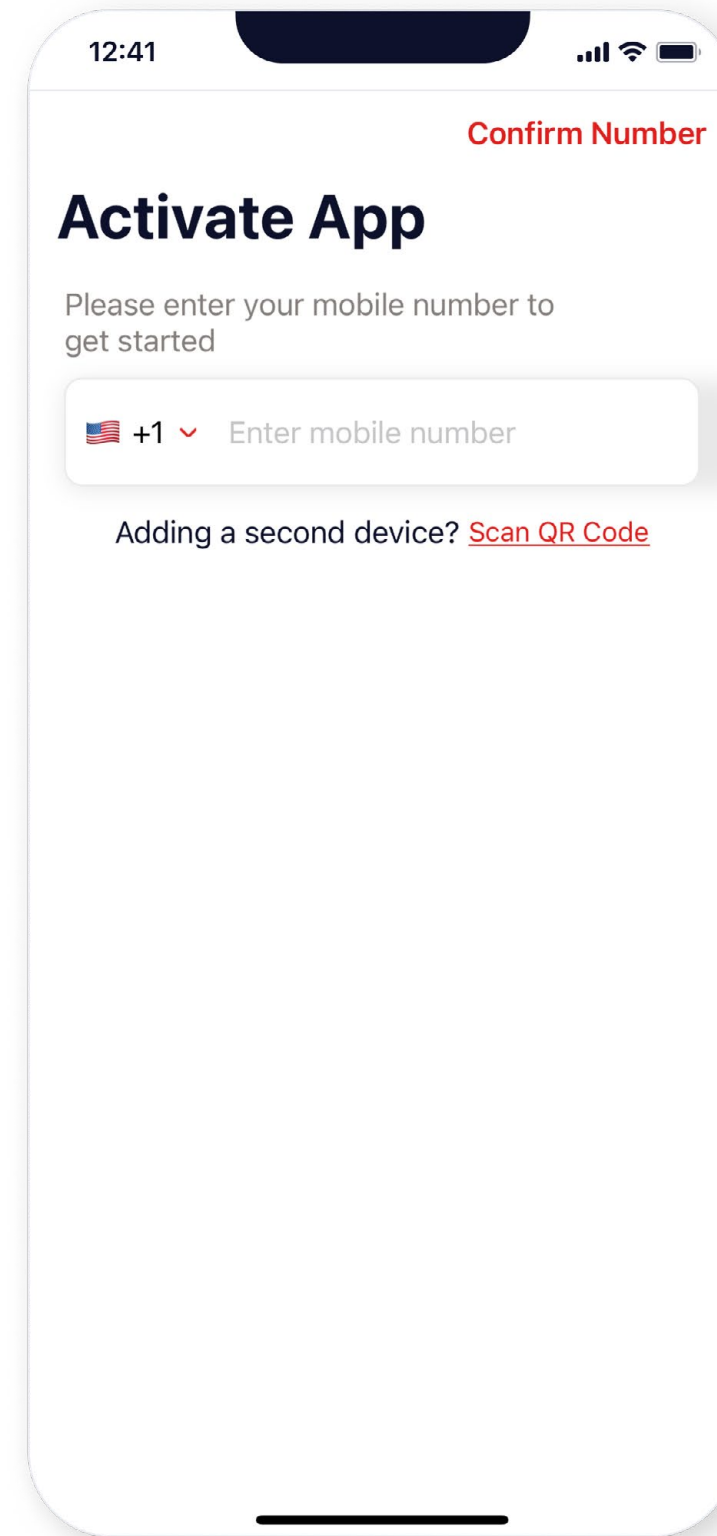


## Installing the CallSwitch One App on a Mobile

This guide will help you set up the CallSwitch One app on your smartphone and computer. In order to sign-in to the app, you will need to have received a CallSwitch One SMS invitation from your CallSwitch One system administrator

**Get ready:** Once you have received the SMS invitation from your system administrator, download and install the app from the link contained in your SMS message.

Alternatively you can download the app by going to [callswitchone.com/downloads](https://callswitchone.com/downloads) or by searching 'CallSwitch One' in the Google Play or Apple app stores.



1 Open the app on your device and enter your mobile number to get started.

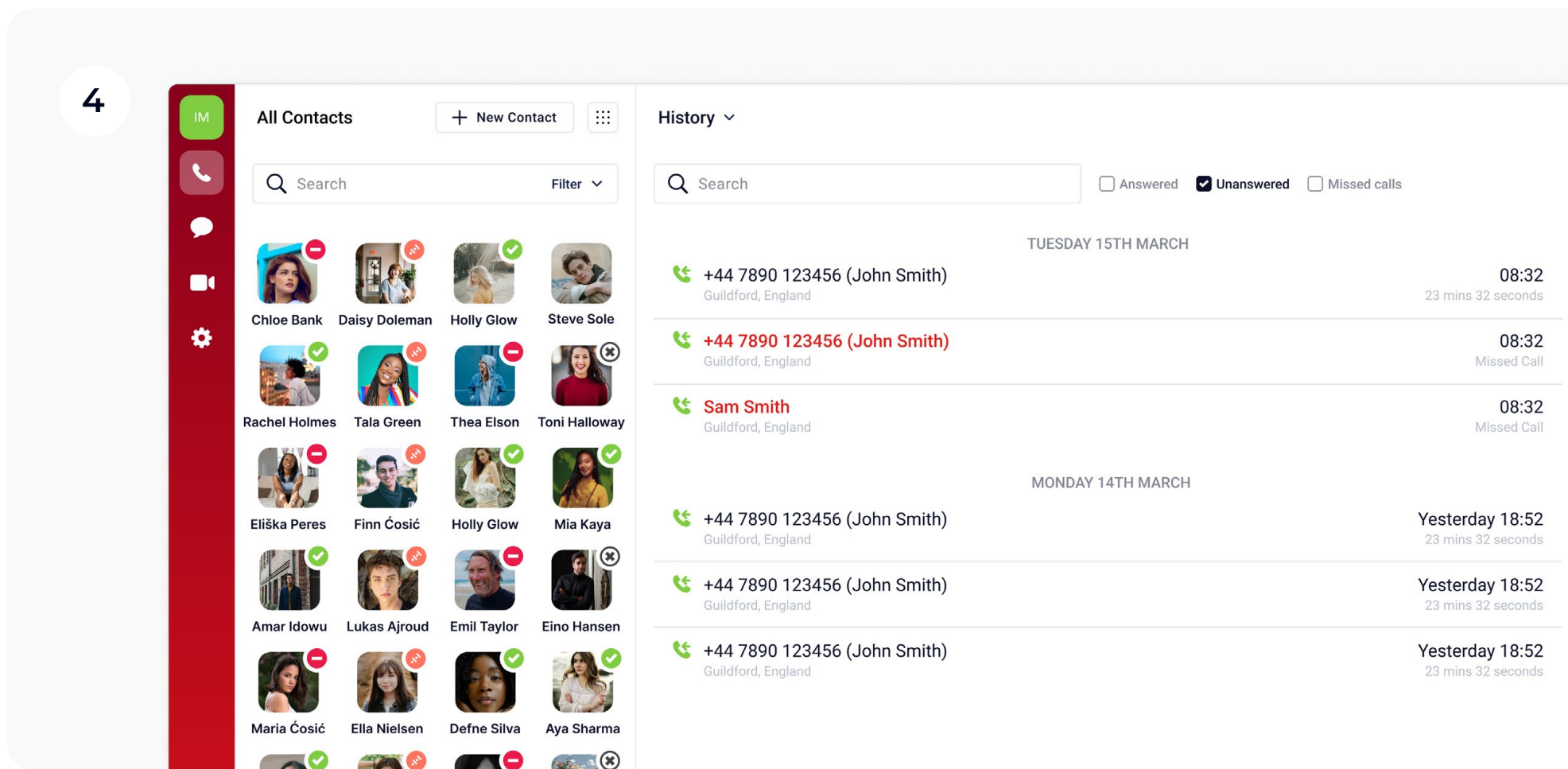
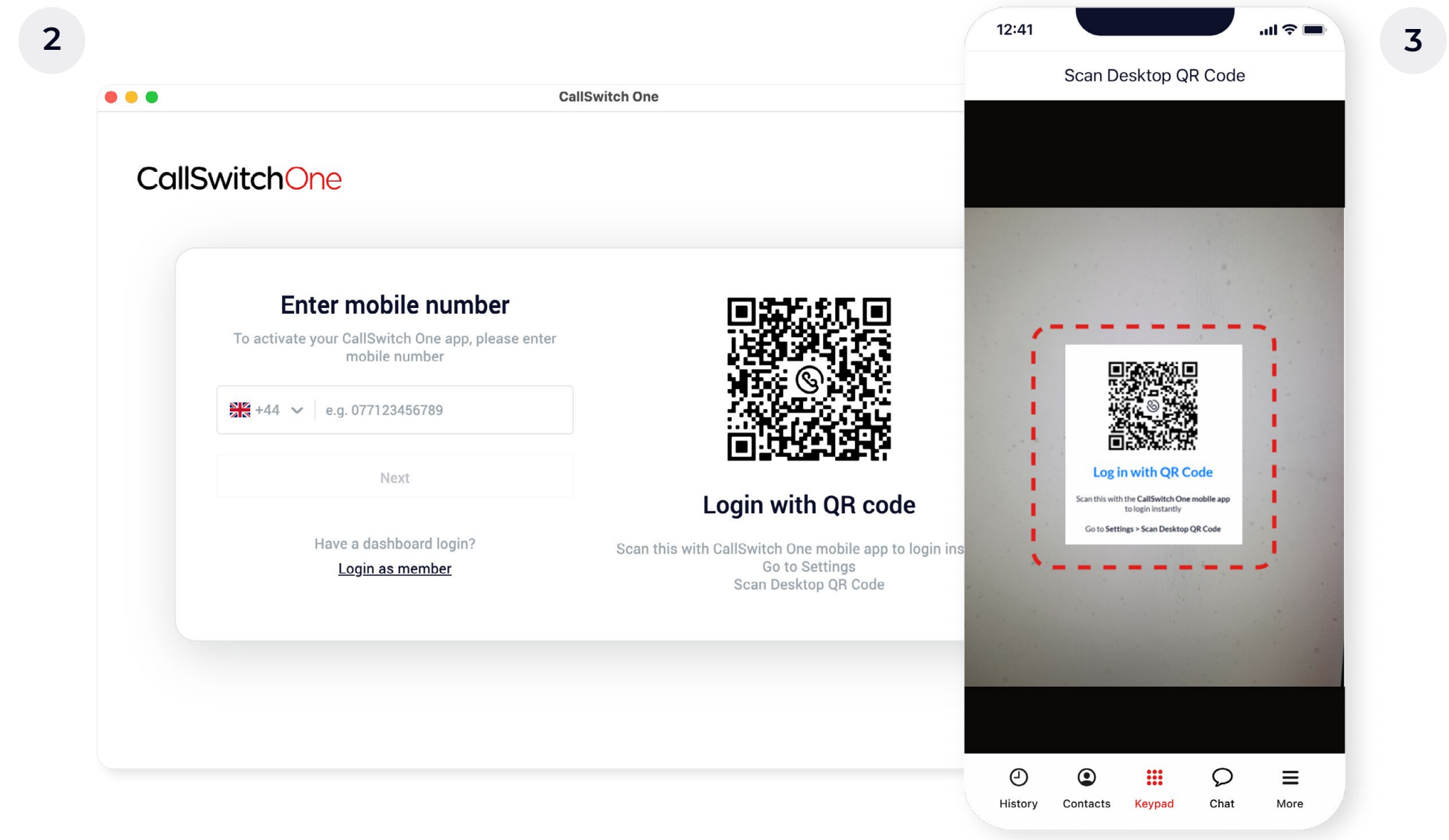
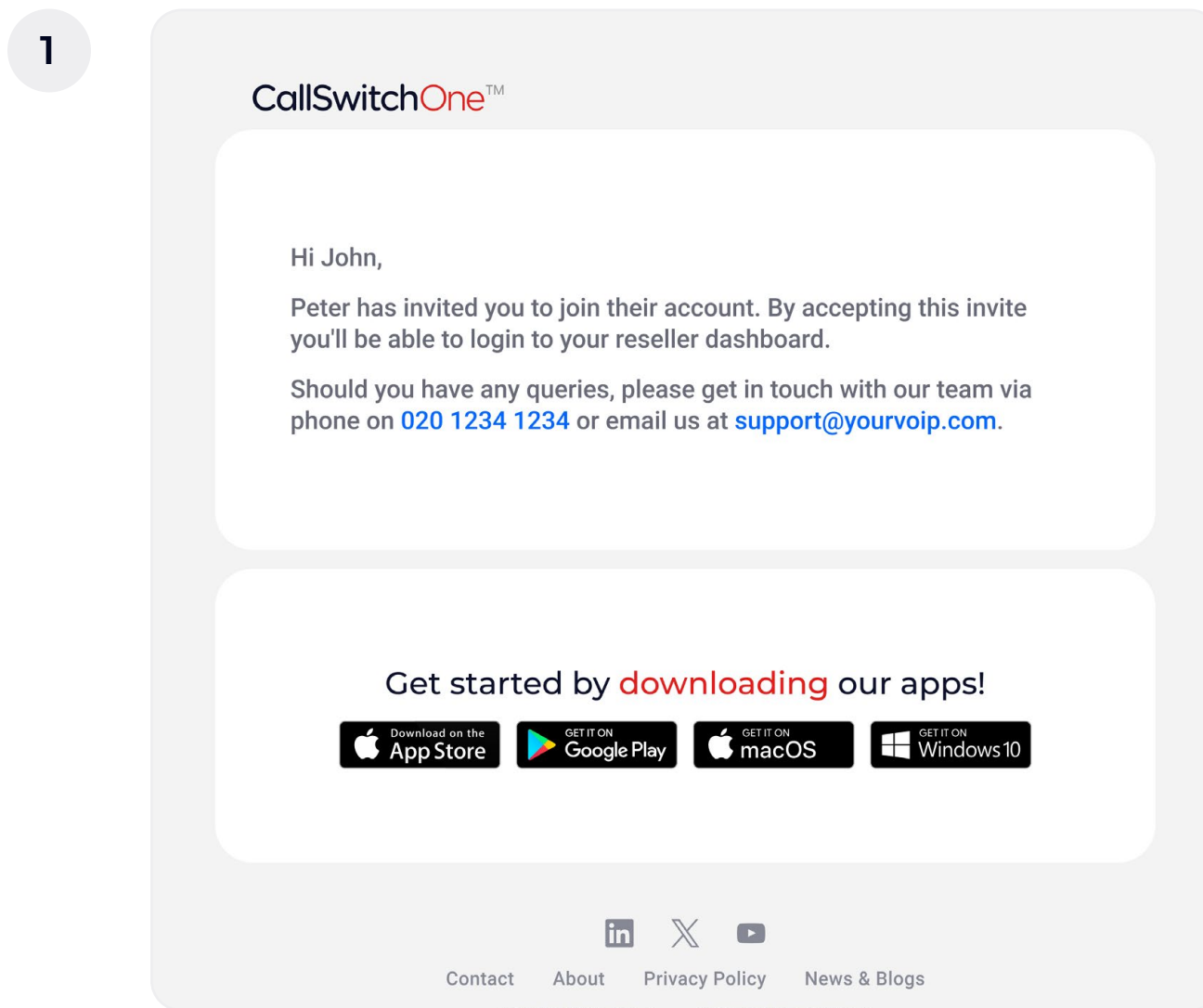
2 You will receive a 6-digit verification code via SMS. Enter code in the boxes provided.

3 You are now signed in and ready to use the app.

# Installing the CallSwitch One App on a Desktop

**Get ready:** Your CallSwitch One system administrator may send you a welcome email inviting you to download the CallSwitch One app.

- 1 Open your CallSwitch One invitation email, then select the operating system that you are using and follow the instruction to install the app. You can also download the app by going to [callswitchone.com/downloads](https://callswitchone.com/downloads)
- 2 Once installed, you can open the app and simply enter your mobile number on the left-hand side to sign-in.
- 3 Alternatively, you can use your mobile app to sign-in by scanning the QR code on the right. Open the CallSwitch One mobile app and press **More > My Devices > Link a device > Scan Desktop QR code**.
- 4 You are now logged in and ready to make and receive calls.



## Using your Web Browser

You can also use CallSwitch One with your web browser by going to [callswitchone.app](https://callswitchone.app) It works in exactly the same way as the desktop app and you don't have to download anything.

