

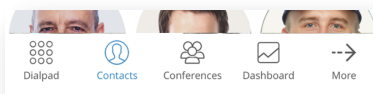
## About CallSwitch Communicator

CallSwitch Communicator Mobile app allows users to use smartphones as an extension of their work phone, including call recording, call history and call forwarding / waiting.

## Operating System Requirements

CallSwitch Communicator Mobile app is available for iOS and Android smartphones. For iPhone visit the App Store (<https://www.apple.com/uk/ios/app-store>); for Android visit Google Play Store (<https://play.google.com/store>) and search for '**CallSwitch Communicator 6**'.

## Communicator Navigation Bar



The main CallSwitch Communicator navigation bar shows the key application features:

- \* Dialpad - placing calls
- \* Contacts - main contact list
- \* Conferences - place a conference call with any of your contacts
- \* Dashboard - check call stats and other additional information

## Dialpad

### Place a Call

Open the Dialpad in the Navigation Bar and dial the desired number.

### See Recent Calls

Press  to access recent incoming and outgoing calls.

### Transfer a Call

1. Whilst in an active call, press the '**Transfer**' call control button.
2. Press '**Select Contact**' to choose a local extension, or type the number for an external party.
3. Once the contact is selected or number is typed in, press '**Direct**' to instantly send the call to that destination, or '**Attended**' to announce the call.
4. Once ready to transfer the call to the other party, press '**Complete**'.

## Contacts

### Contact Quick Links

Quick links appear on the top of the Contacts' window and enable you to quickly move between the '**Directory**', '**Contacts**' and '**Favourites**'.

### Contacts List

Within the Contacts list, tabs are used to display Contacts you have imported from email or contact management tools. Click a contact to access the contact's details, '**Call**', '**Email**' or add to '**Favourites**'.

## Conferences

### Place a Conference Call

- Click Create conference Groups  to create Conference Groups.
- Access your saved Conference groups list to place conference calls.

## Dashboard

The Dashboard is an easy way for Users to visualise daily call stats and other information related to their profile definitions.

## Individual and Group Chat

Chat allows users to participate in instant message conversations with a single or group of colleagues.